



Business Terms and Conditions

1. **Preloved-clothes4cash** purchase clothes, paired shoes, bags, belts, perfumes, jewellery, bedding, plastic toys and brick-a-brac only from you (the customer) who is at least 18 years of age.
2. **Preloved-clothes4cash** do not buy items listed below:
 - Socks,
 - Tights,
 - Bras,
 - Underwear,
 - School/work uniforms,
 - Books,
 - DVDs/CDs,
 - Plastic, metal, wood,
 - Or any of listed items (clause 1) if they do not meet our quality standards.
3. The items that we buy must meet the following quality standards, namely they must be:
 - Every day clothes (we don't accept work/school uniforms, aprons, Asian clothes);
 - Clean,
 - Dry,
 - Undamaged,
 - Not stained or soiled in any way,
 - Not ripped,
 - Not completely worn,
 - And in addition, must not be smelly or covered in pet hair.
4. **Preloved-clothes4cash** provides two ways for you (customer) to sell your unwanted clothes:
 - Option 1 – you (the customer) can bring your items to our shop during our opening hours;
 - Option 2 (Only applying to community centres, charities, companies, churches and schools) – you (the customer) can book the collection to your property by phone or email.
5. To arrange a collection we require full address (including post code), telephone number and name (so we can call back for you to arrange suitable time and day for collection).
For example: Unit 14, St Davids Road, Swansea SA6 8RX / 01792 798772 / Maria
6. In case if you (the customer) prefer to bring and sell your items in our shop, we will ask you to sign on receipt.
7. All our customers have the right to receive a copy of the receipt.
8. All our customers have the right to refuse to sell their items.
9. As a customer you must ensure that all items that you sell are bagged and they meet the quality standards described in clause 3.
10. You agree with our decision on which of the items that you sell to us do, or do not, meet clauses 1 & 3 above will be final.
11. **Preloved-clothes4cash** staff (including our driver) reserves the right to refuse any unsuitable items.
12. We do not take responsibility for the bags left outside irrespective of whether you are or are not at place.
13. Your bags do not need to weigh 10 kg exactly. The weight of all the bags will be totalled and you will be paid accordingly.
14. **Preloved-clothes4cash** use only inspected and approved business scales.
15. Please check your weights and cash paid out on the spot. We will not accept any claims after you or driver (in case of collection) has left.
16. **Preloved-clothes4cash** pay cash only.
17. You are free to spend the funds raised from collection whichever way you like. There is no obligation to donate a part or all of it to reliable charitable organisations.

SHC Textiles Limited,

Unit 14, St Davids Industrial Estate, St Davids Road, Llansamlet, Swansea SA6 8RX.

Call 01792 798772 Open Monday - Friday 9am-5pm